



## BIE Homework Sheet

**Year: 11**

**BTEC Business**

**Date issued: 05/11/09**

**Date Due in: 10/11/09**

### Customer Care Research Task

You are required to undertake some research into customer care. You must look at 3 different organisations and find examples of how they give good customer care. Please bring in examples of any documentation they might use.

All Homework must be handed in on the date requested.

If you hand in homework late or it is of an unacceptable standard you will be given a p6.