

## BIE Homework Sheet

<b>Year: 10</b>  <b>BTEC Business</b>
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<b>Date issued: Monday 30/03/09</b>  <b>Date Due in: Wednesday 01/04/09</b>
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### Benefits of Good Customer Service

#### Task

Note down at least 10 words that have been associated with **GOOD** Customer Service or **BAD** Customer Service and create your own small word puzzle for your classmates to complete. This might take the form of a crossword, spiral word, etc – the choice is yours.

Words associated with 

* Good / bad Customer Service
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\* delete as appropriate
