

## **Transition & First Day Frequently Asked Questions**

Please see below for some frequently asked questions that we often get from parents/carers at the Academy. If there is something that you still cannot find the answer to, and have not been able to get an answer from your child's primary school, please send an email to [transition@nunthorpe.co.uk](mailto:transition@nunthorpe.co.uk) and a member of the team will endeavour to get back to you within 48 hours.

### **When will my child/I get access to Class Charts and Parent Pay (school catering)?**

*As soon as your child arrives at the Academy in September they will receive their Class Charts log in details. This will be in two parts and will allow both you and your child to see things like achievement and behaviour points, registers and attendance and other important announcements from staff. All teachers have these codes for the students, so should you ever lose this information, please contact your child's form tutor in the first instance. All staff email addresses are available on the Nunthorpe website. Should you want your child to receive a catered meal when they attend the Academy in September, access to Parent Pay will be required. This will again be sent out in September and allow you to create and manage your child's online account and add funds for school meals. If your child is entitled to a 'Free School Meal' this will be available each day.*

### **When will I find out if my child has a place?**

*You will receive notification from the Admissions department at the Local Authority if your child has been allocated a place at the Academy in March of your child's last year at Primary School. If you have not been allocated a place at your desired secondary school, please contact the School Admissions team at your Local Authority as we do not directly deal with this.*

### **How can I appeal a decision?**

*You have the right to appeal a decision in line with the Local Authority's process for this. This can be found on the relevant Local Authority's website.*

### **When will my child find out their tutor group?**

*Your child will find out their tutor group during transition week as they will be in their tutor group (form) for the duration of the week. We ask that all students, parents and carers embrace these groups for transition, as these groups are made using data and information collated from primary school staff.*

### **Will my child require a PE kit within the first week of transition/the first day of school?**

*No, your child will not be required to have their PE kit on the first day as they will be receiving their academic timetable during the morning of their first day at the Academy. If your child has PE on their first day in September, this will be an expectations lesson.*

### **When will my child find out their timetable?**

*Your child will receive their timetable from their tutor on the first day of school in September. This will be given to them in tutor time by their form tutor and will then be copied into their planners. Should your child lose their timetable, they can view it on Class Charts. Their log in for Class Charts will be given to them on their first day.*

### **I want to discuss some additional needs for my child. When can I do this?**

*All SEN and additional needs information is collated by the transition lead(s) upon their visits to the primary schools in the build up to transition. If you would like to discuss this further or add more information to this, please contact your child's form tutor in the first instance, who will then be able to direct your query to the relevant person(s). Additional help and support is available through your child's subject teachers, as well as the pastoral team. All email addresses are available on the Academy website.*

### **What bus route is the best for getting to and from the Academy?**

*As we have a wide catchment area, there are a number of bus routes that serve the students of the Academy. Please refer to your local bus timetable/website for this information. There is a bus stop outside the very front of the building that goes into Marton/Nunthorpe and another which takes students into Ormesby.*

### **Where do they go on the first day of transition/first day of school?**

*Students will be directed into the Academy by their 'buddies' for transition week. This will usually be to the Gym or outside break area where the students will be having their break time come September. From here they will be sorted into their tutor groups and given their timetable for transition week, along with having the opportunity to meet their form tutor. On their first day at Nunthorpe in September, students will be directed through the blue turnstiles at the front of the building before being escorted to their form rooms. All further information relating to a successful first week, inclusive of expectations, will be provided during period one.*

### **How often will I get updates about my child's progress?**

*Once at the Academy, you will receive termly data reports regarding your child's progress. This will feature 'AFL' (Attitude for Learning) data, information, detailing how your child is performing in terms of progress, home learning, behaviour and effort, and data from each of the curriculum subjects they study. If you have any further questions regarding specific data that is reported for your child, please contact your child's subject teacher in the first instance or tutor and they will help you.*

### **Can I pay for lunch/Academy visits with cash?**

*Unfortunately, we are a cashless Academy and are unable to provide this as a payment method. A link to Parent Pay will be sent out to all parents/carers when your child starts at Nunthorpe. Parent Pay is used for all trips and visits, as well as any equipment that needs to be purchased or replaced. Should you wish for your child to receive a meal from our in house catering team, then parent pay is the platform we use for parents/carers to 'top up' their child's account and allow them to buy lunch and break time food from within the Academy.*

### **Where can I get the uniform and PE kit from?**

*Our supplier of uniforms and PE Kit is Michael Sehgal's and Sons, based in Newcastle. Please see their website, available at <https://www.michaelsehgal.co.uk/> for more information. Please note that we also have a selection of 'Pre-Loved' uniform available for purchase from the Academy. These items have been donated and are available to view at <https://app.uniformd.co.uk/items/nunthorpe-Academy>*

### **Who can my child go to if they need help or support when in school?**

*Nunthorpe Academy has several layers of support available to help support your child whilst at school. You may wish to contact your child's form tutor or pastoral team via email or telephone. Additionally, subject staff are always available for you to contact should you need specialist advice regarding a topic or area of concern. Further to this, our Inclusion team are also available for specific questions regarding the support of your child should it be needed. All contact information for such individuals is available on the Academy website.*

### **What does the structure of the Academy day look like?**

*The Academy day begins at 8:30am for all students, who will report straight to form time. The rest of the academy day will consist of 5 x 1 hour lessons, a 20 minute break time and a 30 minute lunch slot. The Academy day concludes at 3:00pm and students are free to leave at this point unless they are attending an extracurricular activity or have a detention.*

### **Will I get a chance to meet my child's form tutor/subject teachers?**

*You will have the opportunity to speak with your child's form tutor at a 'meet the tutor' evening. This is scheduled to be at the Academy and takes place within the first half term in September of the academic year. Further to this, you will also be able to book appointments via our virtual parent's evening system, 'School Cloud' at a later point in the academic year. This will give you an update on your child's progress across all of their lessons.*

### **What should I do if my child is feeling unwell/sick?**

*If your child is unwell, please call the Academy and follow the options to report this information. You must state your child's name, year/tutor group and a reason for their absence so that it can be recorded/authorised. For more information on when to keep your child away from the Academy, please visit the NHS website available at, <https://www.nhs.uk/live-well/is-my-child-too-ill-for-school/>.*

### **What additional clubs and activities are on offer for year seven students?**

*There are several departments which offer additional clubs and opportunities for students across year groups and key stages. These are updated regularly and communicated to students via their daily tutorial sessions. You can also find this information on the relevant tab of the Academy website.*

**Who can I speak to within the Academy for financial support, if required?**

*If you are in need of financial support regarding trips and visits, support with uniform and equipment or providing your child with food/drink for school, please contact your child's form tutor in confidence.*

**What equipment is my child required to have with them, everyday?**

*Each day your child will pass through Standards Check on a morning and is required to have the following items:*

- *A reading book*
- *Their planner*
- *A fully stocked pencil case containing the following items (Black pen, blue pen, green pen, pencil, ruler, rubber, and a Cassio 83 calculator).*